

Package Name : 5 Days 4 Nights Hatyai Private Van Package + (Penang Over 2 Night)

Private Van Tour

Validity : 1 Jan – 31 Dec 26

Tour Code : JH-HYT-ONV-P004

Hotel	6 Pax (per van)		8 Pax (per van)		10 Pax (per van)		12 Pax (per van)	
	Twin (RM)	Single (RM)	Twin (RM)	Single (RM)	Twin (RM)	Single (RM)	Twin (RM)	Single (RM)
Bhava Residence - Superior	1443	1808	1212	1576	1075	1440	983	1347
The Smart Hotel - Superior	1443	1808	1212	1576	1075	1440	983	1347
Grand Pink - Standard (No Breakfast)	1500	1919	1268	1688	1132	1552	1039	1459
V.L Hotel Hatyai - Executive Room	1523	1968	1292	1736	1156	1600	1063	1507
Golden Crown Grand Hotel - Superior	1523	1968	1292	1736	1156	1600	1063	1507
Crystal Hotel Hat Yai - Deluxe	1529	1979	1299	1749	1162	1612	1069	1520
Buri Sriphu - Standard	1548	2016	1316	1783	1179	1648	1087	1555
Monkham Village Hatyai - Superior Garden	1548	2016	1316	1783	1179	1648	1087	1555
Siam Oriental - Superior (Halal)	1548	2016	1316	1783	1179	1648	1087	1555
Richmann Resort Hotel - Standard	TBA	TBA	TBA	TBA	TBA	TBA	TBA	TBA

Children Below 12 years old (include seats & extra bed) *Charge 80% of adults rate*



Central Festival


Thai Street Food


Asean Night Bazaar

Notes :

- ✈ Price quoted per person basis (RM)
- ✈ Twin = 2 Persons per room
- ✈ Minimum 6 adults per departure.
- ✈ Rates applicable for Malaysians only.
- ✈ Child rate applies when sharing with 2 paying adults.
- ✈ Infant (0–24 months) FOC, share bed with parents.
- ✈ Passport validity minimum 6 months required.
- ✈ Hotel subject to change to similar category if fully booked.
- ✈ Twin/double bed subject to availability.

Package includes:

- ✓ 4 Night's accommodation (Twin/Double)
  - 2 Nights @ Hat Yai
  - 2 Night Penang stay at Forum / Neo+ / Mei Hotel or Cititel Express
- ✓ 4 Breakfasts + 1 Lunch + 1 Dinner
- ✓ Return Tour Van / Bus transfer (14 seaters) (Ex.Penang / Kedah)
- ✓ Tour & transfer as itinerary
- ✓ Escorted with Thailand Tour Guide - English Speaking
- ✓ Thai Tourist Entry Insurance

Package excludes:

- ✕ Personal expenses
- ✕ Air fare
- ✕ Airport taxes
- ✕ Travel Insurance
- ✕ High season surcharge RM 60 per pax per night
- ✕ Entry visa application (If applicable)
- ✕ Over Night Bus Surcharge if depart 1 night early

Terms & Conditions :

- ✈ Upon confirmation of booking, a 50% non-refundable deposit is required. Full payment must be made 4 weeks prior to departure, failing which the booking shall be automatically cancelled and all payments forfeited. All reservations are subject to availability.
- ✈ All cancellations, room/passenger reductions, amendments, postponements or no-shows are strictly non-refundable.
- ✈ Prices, itineraries and schedules are subject to change without prior notice. The Company & its suppliers reserve the right to alter itineraries, substitute vehicles/hotels/services, postpone or cancel tours due to weather, operational, safety, government or unforeseen circumstances beyond reasonable control.
- ✈ The Company shall not be liable for delays, cancellations, missed connections, baggage loss, personal loss, illness, injury or death caused by suppliers or circumstances beyond reasonable control.
- ✈ No insurance coverage included unless stated otherwise. Travelers are responsible for their own insurance and compliance with all laws, regulations and SOPs imposed by authorities, hotels or suppliers.
- ✈ For pandemics, movement restrictions, Force Majeure or unforeseen events, the Company shall follow the respective suppliers' refund, rescheduling or postponement policies.
- ✈ Payment or participation constitutes acceptance of these Terms & Conditions and the Full Terms & Conditions of Jouis Holiday at www.jouisholiday.com.
- ✈ The Company reserves the right of final interpretation and amendment without prior notice.

注意事项：

- ✈ 价钱以一个人计算 (马币)
- ✈ Twin =双人房
- ✈ 每团最低 6 名成人成行。
- ✈ 价格仅适用于马来西亚公民。
- ✈ 儿童价仅适用于与2名付费成人同房。
- ✈ 婴儿（0–24个月）免费（需与父母同床）。
- ✈ 护照有效期须至少6个月以上方可入境。
- ✈ 如指定酒店满房，将安排同等级酒店替代，恕不另行通知。
- ✈ 两张单人床 /大床安排视酒店当日实际情况而定。

团费包含：

- ✓ 4 晚住宿 (双人房) -
  - 2 晚合艾酒店
  - 2 晚槟城酒店会入住 Forum / Neo+ / Mei Hotel 或者 Cititel Express
- ✓ 4 早餐 + 1 午餐 +1 晚餐
- ✓ 来回旅游Van / 巴士载送服务 (14 坐）（槟城/吉打出发）
- ✓ 指定行程
- ✓ 泰国导游服务（英文）
- ✓ 泰国旅游入境保险

团费不含：

- ✕ 个人开支
- ✕ 机票
- ✕ 机场税
- ✕ 旅游保险
- ✕ 旺季附加费 RM 60 每人每晚
- ✕ 签证 (如需要)
- ✕ 夜车附加费（如果提前一晚出发）

条款及细则：

- ✈ 报名一经确认，须缴付50%订金，且一律不予退还。余款必须在出发前4周全数缴清；若逾期未付款，本公司有权自动取消有关预订，且所有已缴款项将一并没收。所有预订皆视实际供应情况而定。
- ✈ 任何取消行程、减少客房或参与人数、更改行程、延期或未如期出席（No-Show）者，所有费用一律不予退还,已缴付之订金及所有款项将全数没收。
- ✈ 价格、行程及时间表如有任何更动，恕不另行通知。因天气恶劣、海况不佳、营运安排、安全考量、政府政策、成团人数不足或任何超出本公司控制范围之不可预见因素，本公司及供应商保留随时更改行程、替换交通/住宿/服务、延期或取消行程之权利。
- ✈ 因供应商之疏忽或服务问题，或任何不可归责于本公司之情况所引起的行程延误、取消、接驳错误、行李或个人财物遗失、疾病、受伤或任何意外甚至死亡，本公司概不承担任何责任及赔偿。
- ✈ 除非另有注明，所有配套价格均不包含旅游保险。旅客须自行购买适当保险，并确保遵守相关当局、酒店或供应商所规定之法律、条规、入境要求及安全标准作业程序（SOP）。
- ✈ 如遇疫情、传染病爆发、行动限制、不可抗力（Force Majeure）或任何不可预测之突发情况，本公司将依据各相关供应商（如酒店、度假村、航空公司等）所制定之退款、改期或信用额度（Credit）政策处理。
- ✈ 凡报名、缴付订金或全额付款，即表示已阅读、理解并同意遵守本条款，以及 Jouis Holiday官方网站（www.jouisholiday.com）所列之完整条款与条件。
- ✈ 本公司保留最终解释权，并有权在不另行通知之情况下随时修改本条款与条件。

ITINERARY 行程	
Day **第一天**	Arrive Penang Airport , greet by our local representative. 抵达槟城国际机场 , 由我们的接机主任接机
	Gather at the designated pick-up area and depart for the Malaysia–Thailand border, beginning your Hat Yai getaway filled with local culture, coastal scenery, cafés, and shopping. 在指定接载区集合，出发前往马泰边境，展开合艾之旅，体验当地文化、海滨风光、特色咖啡馆及购物乐趣
	Arrive at Malaysia–Thailand Border – Proceed with immigration clearance before entering Thailand and Meet Our Local Representative and continuing to Hat Yai. 抵达马泰边境后，办理出入境手续，完成通关后,由当地导游接待前往合艾。
	Dannok Town, Asian Culture Village & VJ Dannok – Explore colourful attractions spots, discover Asian Culture Village and VJ Dannok, and capture memorable photos of Southern Thailand's unique cultural charm. **丹诺小镇、亚洲文化村 & VJ Dannok** – 探索丹诺小镇的特色景点，游览亚洲文化村及 VJ Dannok，感受泰国交融的魅力，并拍照留念。
	Dinner 晚餐
	Hat Yai Night Market – Visit Hat Yai's lively night market and explore stalls selling trendy clothing, accessories, souvenirs, and Thai street food. Enjoy local snacks, grilled specialties, and refreshing drinks while shopping for bargains and experiencing the vibrant nightlife. **合艾夜市**– 前往合艾热闹的夜市，逛逛时尚服饰、配件、纪念品及各式泰式街头美食摊位。品尝当地小吃、烧烤美食及饮料，寻找优惠商品，感受合艾热闹的夜间氛围。
	Back to Hotel Check in 回酒店办理入住手续
	Free & Easy with Own activities can go to Thai massage (Own arrangement) 自由活动，建议可以自行去泰式按摩 （自行安排）
Day 2	**Breakfast & Free and Easy / Kim Yong Market (Own Arrangement)** – Enjoy breakfast and some free time at your own pace. You may choose to relax at the hotel or visit Kim Yong Market, one of Hat Yai's popular local markets. Browse a variety of Thai snacks, dried fruits, nuts, local products, and souvenirs, making it a great place to pick up gifts for family and friends before leaving Thailand. **早餐 & 自由活动 / 金永市场（自行安排）** – 享用早餐后，自由安排早晨时光。你可以在酒店悠闲休息，也可以自行前往合艾著名的金永市场（Kim Yong Market）。市场内有各式泰国零食、干果、坚果、当地特产及伴手礼，是购买手信、为家人朋友挑选礼物的热门地点。
第二天	Gather at the hotel lobby and depart for a Songkhla day tour。 于酒店大堂集合，出发前往宋卡，展开一日行程。
	Seaverse Cafe (Own Expenses) – Take a relaxing break at this unique water-themed café, enjoy the scenery, capture beautiful photos, and order drinks or snacks at your own expense. **蓝湖咖啡馆（自费）** – 前往特色水上咖啡馆，欣赏周围景色、拍照打卡，并可自费享用饮料或小食。
	Lunch 午餐
	Songkhla Old Town, Café Hopping & Ko Yo Island (Own Expenses) – Explore Songkhla Old Town's colourful heritage buildings, street art, and charming cafés. Enjoy café hopping and photo stops before visiting peaceful Ko Yo Island to discover local fishing culture and beautiful Songkhla Lake views. **宋卡老街、咖啡馆探店 & Koyo 岛（自费）** – 漫步宋卡老街，欣赏缤纷老建筑、特色壁画与风格咖啡馆，享受探店及拍照乐趣。随后前往宁静的 Koyo 岛，感受当地渔村文化，欣赏宋卡湖的优美景色。
	The Great Serpent – Naga Head – Visit Songkhla's iconic Naga Head monument, inspired by Southeast Asian mythology. Capture memorable photos while enjoying the coastal scenery and refreshing sea breeze. **那伽龙头雕像**– 参观宋卡著名的那伽龙头地标，欣赏充满东南亚神话色彩的特色雕塑，并在海滨拍照留念，感受清新的海风与迷人景色。









	ITINERARY 行程
	Songkhla Samila Beach & Mermaid Statue – Visit Samila Beach, one of Songkhla's famous seaside attractions. Stroll along the sandy shore, enjoy the sea views, and photograph the iconic Golden Mermaid Statue, a beloved local symbol and must-visit photo spot. **宋卡萨米拉海滩 & 美人鱼雕像** – 游览宋卡著名的海滨景点萨米拉海滩，漫步细软沙滩，欣赏辽阔海景，并在象征宋卡的金色美人鱼雕像前拍照留念。
	Shopping at Big C / Makro / Lotus / GO Wholesale (Choose One) – Visit one of Hat Yai's popular shopping destinations, from modern malls to supermarkets or wholesale stores. Shop for local snacks, groceries, household essentials, personal care products, and other everyday items before heading home. **合艾购物：Big C / Makro / Lotus / GO Wholesale （选一站）** – 前往合艾热门购物地点之一，可选择购物商场、超市或批发中心，自由选购泰国零食、食品、日常用品、个人护理产品及各类生活好物，把握回程前的购物机会。
	Back to Hotel 回酒店
	Free & Easy with Own activities can go to night market **(own arrangement)** 自由活动，建议可以自行去夜市逛逛 **（自行安排）**
Day 3	**Breakfast & Free and Easy / Kim Yong Market (Own Arrangement)** **早餐 & 自由活动 / 金永市场（自行安排）**
第三天	Check Out & Gather at Hotel Lobby 在酒店大堂退房并集合
	Visit Municipal Park (Kuan Yin Temple, Standing Buddha & Four-Faced Buddha Shrine), Elephant & Crocodile Park, or Songkhla Mosque (Choose One). **参观市政公园（观音庙、立佛及四面佛庙）、大象与鳄鱼园，或宋卡回教堂（三选一）。**
	Central Festival Hat Yai – Visit one of southern Thailand's largest and most modern shopping malls, featuring international brands, fashion, beauty products, electronics, and lifestyle stores. Enjoy diverse dining options, cafés, and entertainment facilities, perfect for shopping, relaxing, and leisure time. (Lunch own arrangement) **合艾商场（Central Festival Hat Yai）** – 前往泰国南部规模最大、设施现代化的购物商场之一，汇集国际品牌、时尚服饰、美妆产品、电子商品及生活用品。商场内还有多种餐饮选择、咖啡馆及娱乐设施，让您尽情购物、享受美食与休闲时光。**（午餐在这里自理）**
	Depart for the Thailand–Malaysia border, proceed with immigration clearance, and continue the journey back to Malaysia. 前往泰国与马来西亚边境，办理出入境手续，随后返回马来西亚。
	Depart back to Penang 启程回槟城
	Hotel Check in & rest 店办理入住手续 & 休息
Day 4	Breakfast & Free and easy with own activities 早餐和自由活动
第四天	Gather at the hotel lobby for your Penang day trip, exploring its heritage, street art, and local delicacies. 于酒店大堂集合，展开槟城一日游，探索当地历史文化、街头壁画和地道美食。
	Penang Hill – Ride the famous funicular railway to the summit, where cool mountain air and sweeping views of George Town await. Surrounded by lush greenery, this iconic destination offers one of the island's most breathtaking panoramas. **（ Ticket Own Expenses）** **升旗山** – 搭乘著名缆车登上海拔最高的观景胜地。沿途绿意盎然，山顶凉爽舒适，可俯瞰整个乔治市与槟城海峡，是槟城最具代表性的景点之一。**（缆车票自费 ）**
	Lunch – 街头美食 **（ Expenses）** 午餐 – Local Street Food **（自费 ）**



Elephant Camp


Georgetown



Songkhla Old Town

ITINERARY 行程	
Day 4	**Chew Jetty** – Visit one of Penang's famous Clan Jetties, where wooden homes extend over the sea. Walk along the boardwalk and experience a traditional waterfront community that continues to preserve its unique heritage and lifestyle. **姓周桥** – 走访槟城著名姓氏桥之一，木屋依海而建，漫步栈道之间，近距离感受当地居民世代相传的海上生活文化与独特人文景观。
第四天	**UNESCO Heritage Zone** – Wander through the historic streets of George Town, where beautifully preserved heritage buildings stand alongside colourful murals and charming cafés. Every corner offers unique photo opportunities and a glimpse into Penang's rich multicultural history. **乔治市世界文化遗产区** – 漫步于历史悠久的老城区，穿梭在保存完善的古老建筑之间，欣赏著名街头壁画与特色咖啡馆，每个转角都充满浓厚的人文气息与拍照乐趣。
	Penang Esplanade (Padang Kota Lama) – Enjoy a leisurely walk along the historic waterfront, surrounded by colonial-era buildings and refreshing sea breezes. Experience the charm of Penang's historical district. **槟城旧关仔角** – 漫步于历史悠久的海滨区域，欣赏周围的殖民时期建筑，吹着海风，感受槟城独特的历史与海滨风情。
	Clock Tower – Queen Victoria Memorial Clock Tower – Admire this iconic white clock tower, built to commemorate Queen Victoria's Diamond Jubilee. Capture memorable photos of this historical landmark. **大钟楼** – 欣赏这座为纪念维多利亚女王登基六十周年而建的白色地标建筑，拍照留念，感受槟城昔日的历史风貌。
	Penang Road Famous Chendul – Stop for a bowl of Penang's iconic cendol, a refreshing local dessert loved by both locals and visitors. It's the perfect treat to cool down after a day of sightseeing. **槟城路驰名煎蕊** – 品尝槟城最具代表性的传统甜品煎蕊，清凉爽口，是炎热天气中最受欢迎的地道美食之一。
	Batu Ferringhi Beach – Spend the late afternoon by Penang's most famous beach. Feel the sea breeze, enjoy the relaxing atmosphere, or simply admire the beautiful sunset over the Straits of Malacca. **(Dinner own arrangement)** **峇都丁宜海滩** – 前往槟城最著名的海滩，享受悠闲的海边时光。吹着海风、漫步沙滩，欣赏夕阳缓缓落入马六甲海峡的迷人景色。**（晚餐在这里自理）**
	Back to Hotel 返回酒店休息。
Day 5	Breakfast & Free and easy with own activities 早餐和自由活动
第五天	Check Out & Gather at Hotel Lobby 在酒店大堂退房并集合
	Transfer To Penang Airport 送往槟城国际机场
	Home Sweet Home 启程回家

- ***The above is a standard itinerary. Guests may request preferred attractions, and arrangements will be made where possible according to the travel route and time permitting.***
- ***In accordance with the respective country's regulations, drivers are not allowed to work more than 10 hours per day for safety reasons. Any violation of this rule may result in penalties. Working hours are calculated from the time the driver starts duty.***

- **以上行程为标准安排，旅客如有特定想前往的景点，可提前提出，本公司将在行程路线及时间允许的情况下，尽可能予以协调与安排。**
- **根据当地交通法令规定，为保障行车安全，司机每日最高工作时间（以开始工作起算）不得超过10小时，任何超时违规行为均可能导致执法处罚，敬请旅客务必配合。**



Chew Jetty



Heritage Area



Penang Hill